

## Windows Installation Instructions – GlobalProtect VPN

1. From an off campus internet connection, go to <https://vpn.pugetsound.edu> and log in using your Puget Sound username and password. If the login portal appears to be called “GlobalProtect Portal”, you’re in the right place!

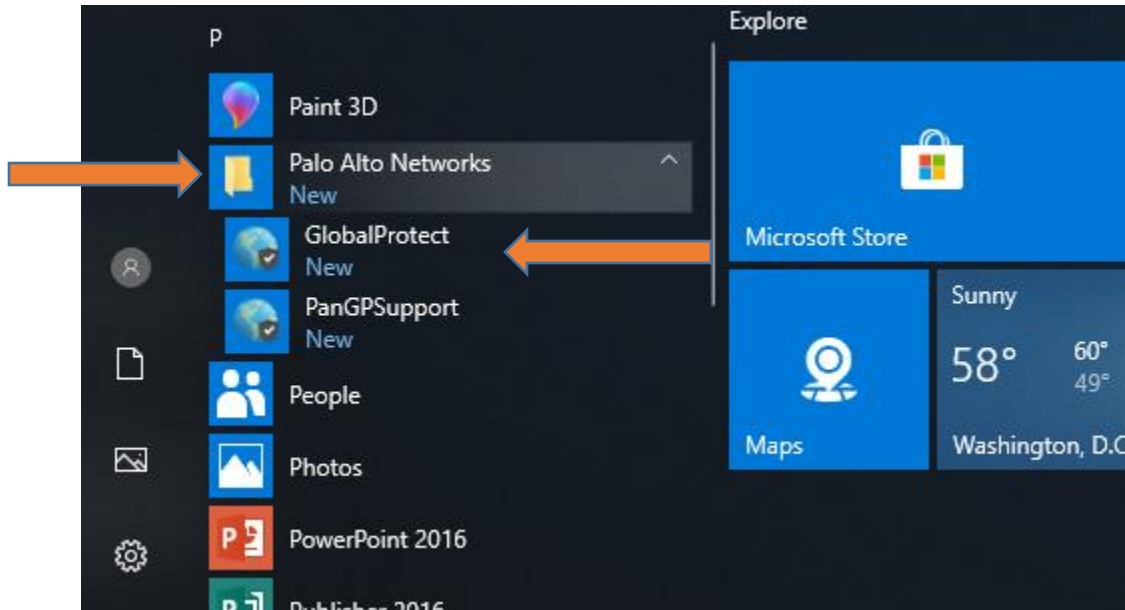
(This is what the log in screen to download the VPN client should look like)



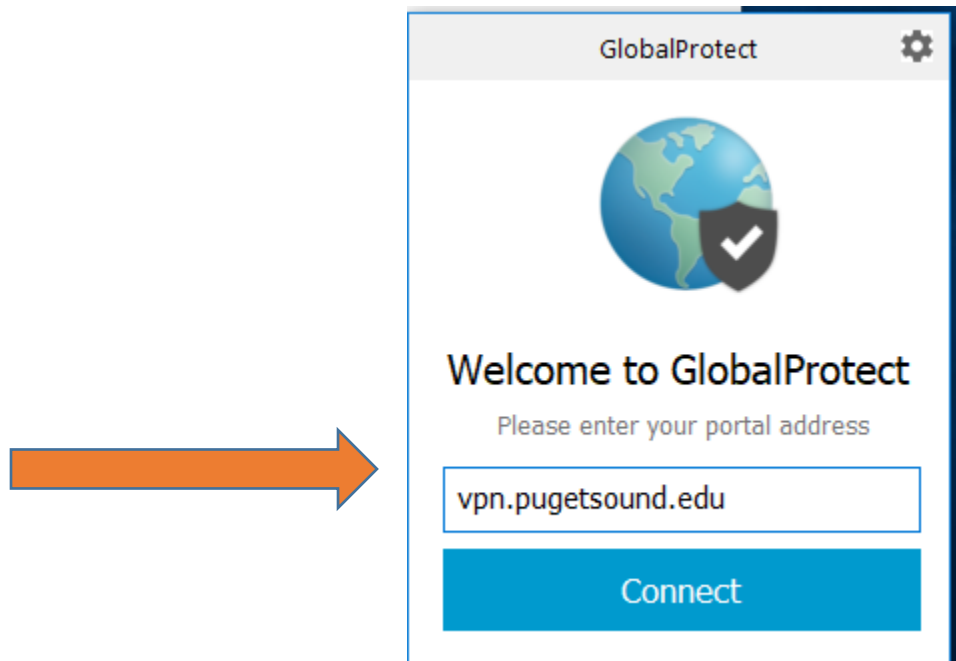
2. Select the “Download Windows 64 bit GlobalProtect agent”



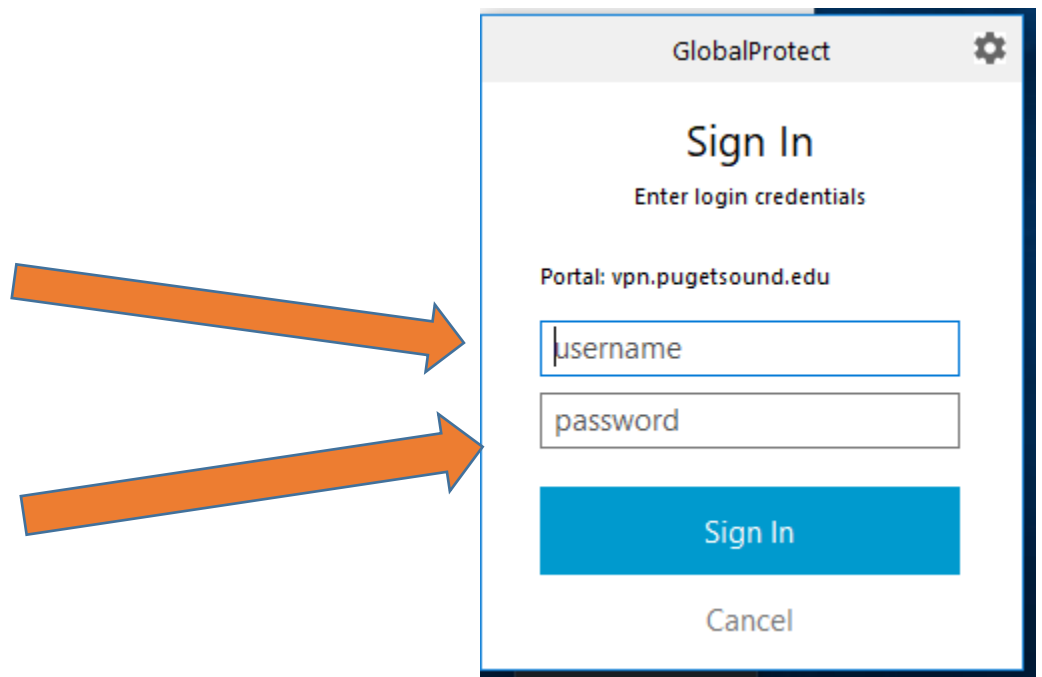
3. Follow the instructions for completing the installation process
4. After the installation has completed, find and launch the application called GlobalProtect. GlobalProtect is the application you will use to initiate a VPN session. (The GlobalProtect application may be located in a folder named "Palo Alto").)



5. When prompted for a portal address, enter "vpn.pugetsound.edu"

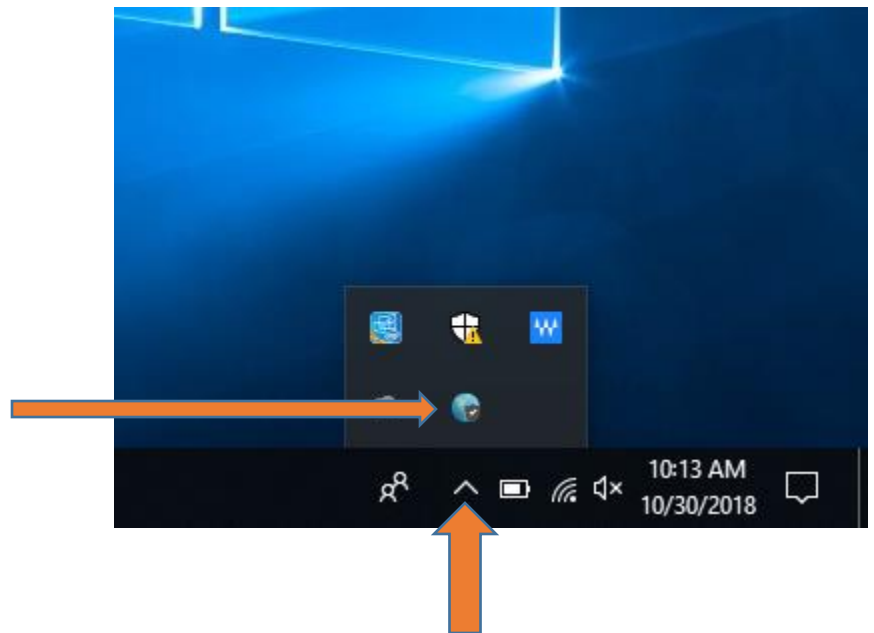


6. When prompted for a username and password, sign in using your Puget Sound username and password



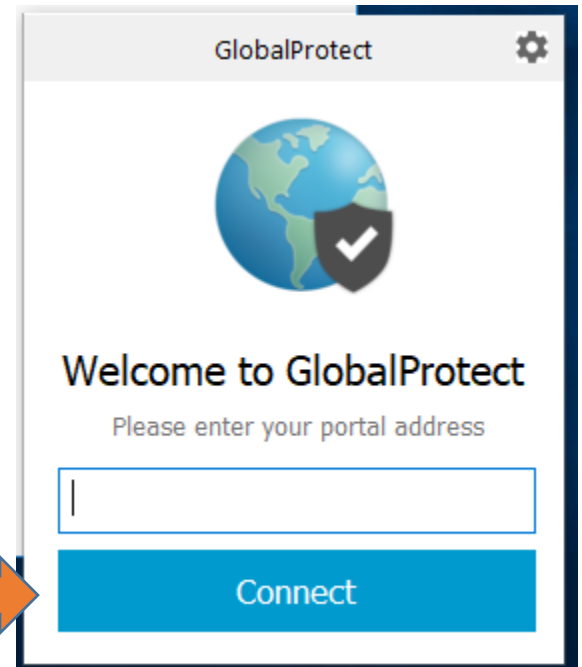
#### TO DISCONNECT FROM THE VPN

1. To end a VPN session, find and click the Globe symbol in the lower right corner of your computer. You may need to select "show hidden icons" to find the Globe symbol.



2. Select "Disconnect"
3. When you have successfully ended the VPN session, you should be presented with the option to "Connect".

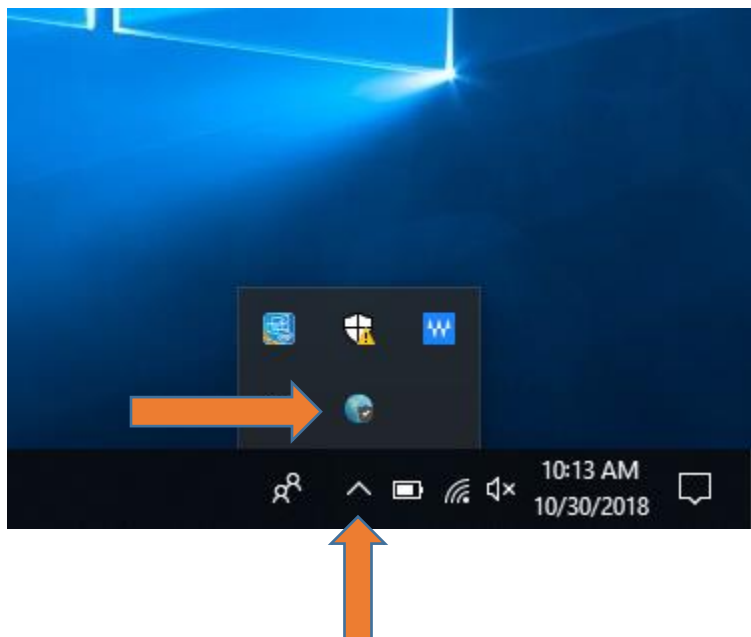
(When you have successfully disconnected you will see the option to connect)



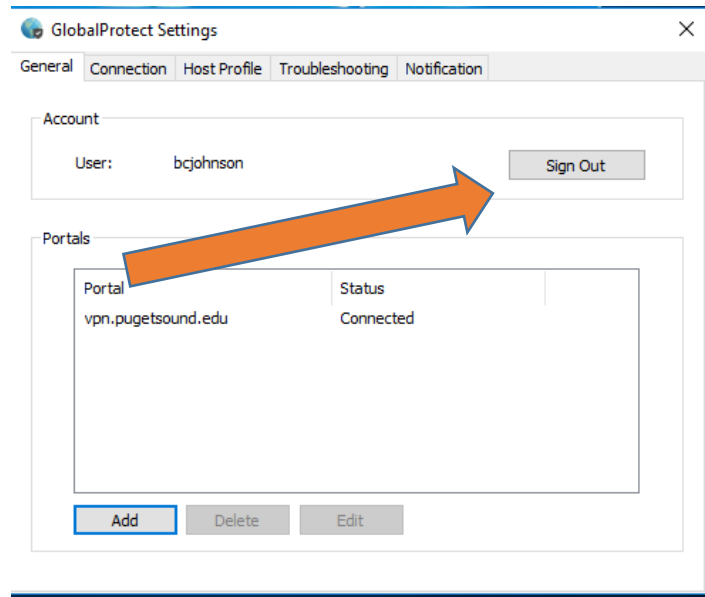
### TO CLEAR SAVED CREDENTIALS

GlobalProtect should save your credentials after you connect for the first time. When a password is changed, you should update the password stored in GlobalProtect to avoid potential problems related to logging in/connecting.

1. Open the GlobalProtect menu by finding and selecting the Globe symbol in the lower right of your screen.



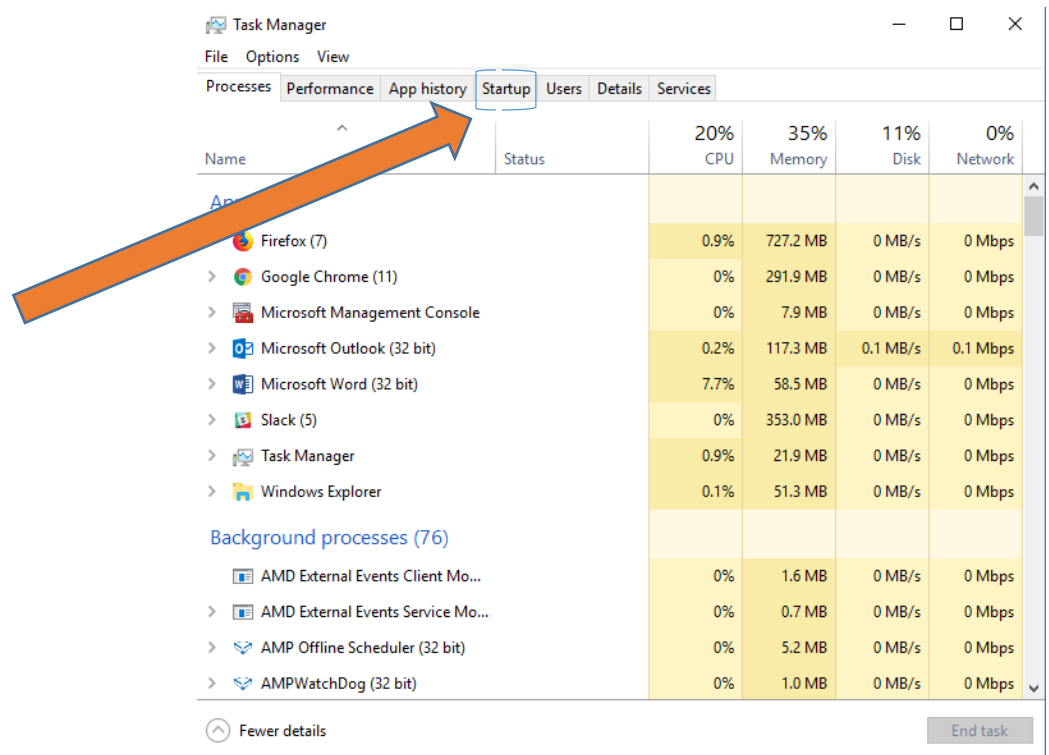
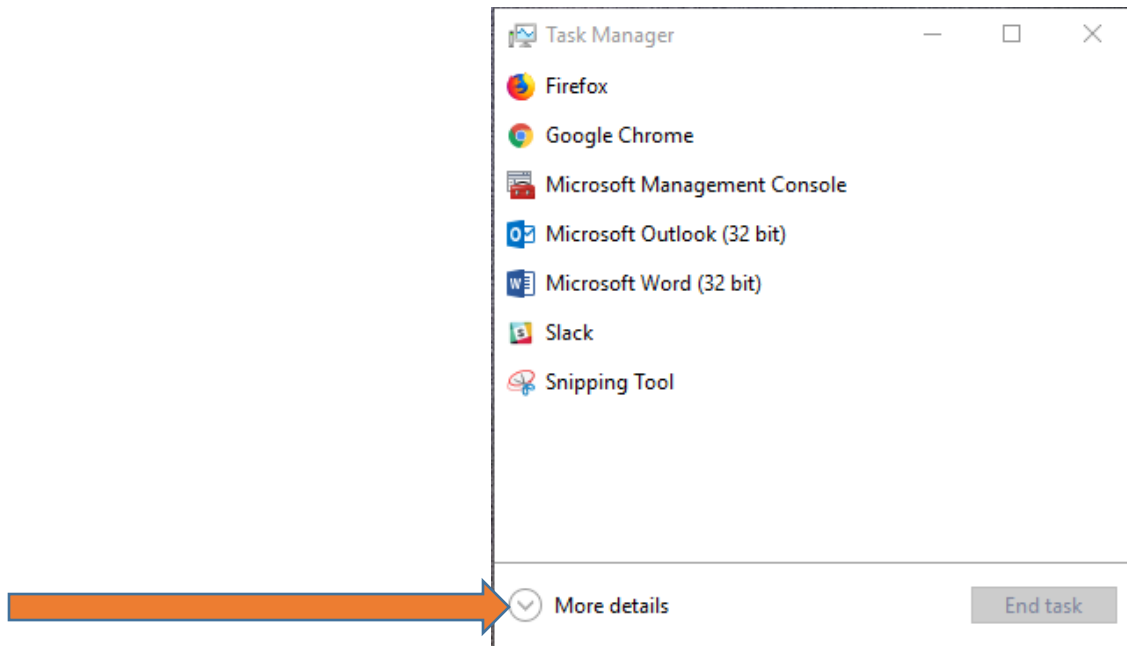
2. Select the gear icon, select settings. The menu where you can clear your saved credentials will be opened. Select sign out



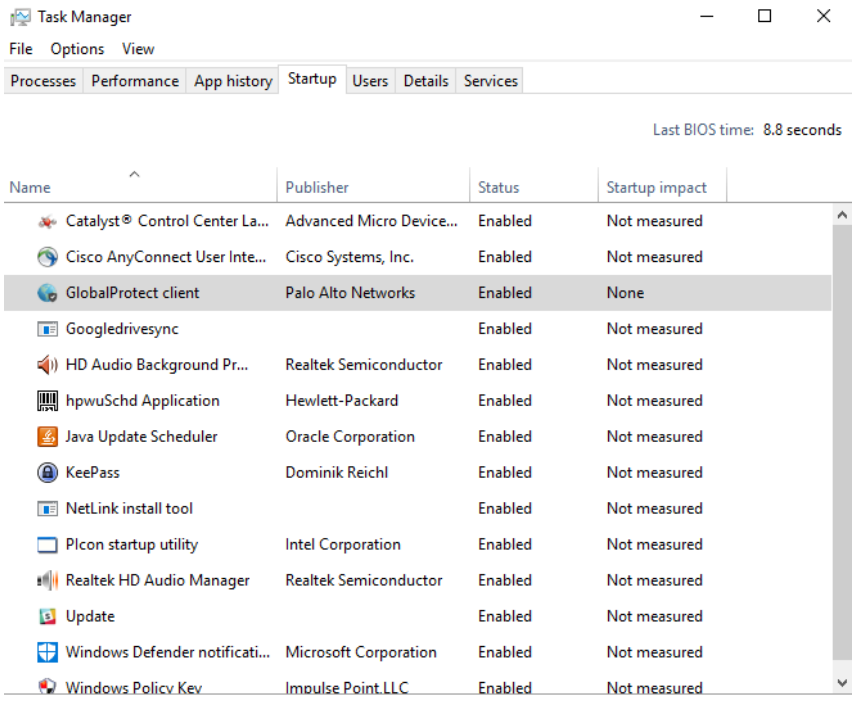
## DISABLE GLOBALPROTECT FROM LAUNCHING AT STARTUP

To ensure GlobalProtect does not draw more processing power than is necessary, you will want to make sure it is disabled from launching at start-up. To do this:

1. Launch task manager
2. Find the "Startup" menu tab. \*You may need to select "More details" to find the "Startup" menu option\*.



- Once you've found the "Startup" menu tab, locate "GlobalProtect client". Click GlobalProtect client to select it, then select "Disable" in the lower right corner.



The screenshot shows the Windows Task Manager application with the 'Startup' tab selected. A table lists various startup items. The 'GlobalProtect client' entry is highlighted, and an orange arrow points to it from the left. At the bottom right, a 'Disable' button is highlighted with an orange arrow pointing up to it.

Name	Publisher	Status	Startup impact
Catalyst® Control Center La...	Advanced Micro Device...	Enabled	Not measured
Cisco AnyConnect User Inte...	Cisco Systems, Inc.	Enabled	Not measured
GlobalProtect client	Palo Alto Networks	Enabled	None
Googledrivesync		Enabled	Not measured
HD Audio Background Pr...	Realtek Semiconductor	Enabled	Not measured
hpwuSchd Application	Hewlett-Packard	Enabled	Not measured
Java Update Scheduler	Oracle Corporation	Enabled	Not measured
KeePass	Dominik Reichl	Enabled	Not measured
NetLink install tool		Enabled	Not measured
Plicon startup utility	Intel Corporation	Enabled	Not measured
Realtek HD Audio Manager	Realtek Semiconductor	Enabled	Not measured
Update		Enabled	Not measured
Windows Defender notificati...	Microsoft Corporation	Enabled	Not measured
Windows Policy Key	Impulse Point.LLC	Enabled	Not measured