

RESOLVING NETWORK MESSAGES

“Your connection is not secure”

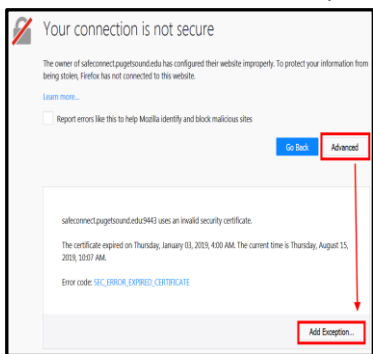


“Your connection is not secure” ONLY indicates that your device is not completely setup to use the Puget Sound network. Follow the steps below to register your computer.

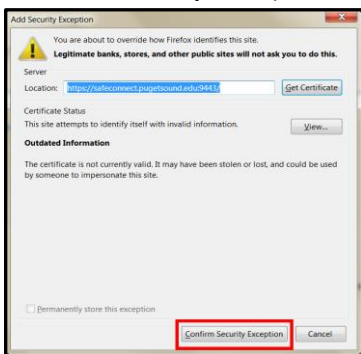
1. Ensure your computer is connected to the **PS-CampusAccess** wifi.
2. If your device is **new** to this network simply download and install the [Connect Key for Windows or Mac computer](#). This link can also be found on the Student Technology website pugetsound.edu/stutech under Campus Network. The Connect Key will validate that your computer meets the requirements.
 - **Your device has to have Anti-virus software installed and running**
 - **Automatic operating system updates enabled**
 - **No illegal peer to peer file sharing**

Steps for Mozilla Firefox

Click Advanced & Add exception



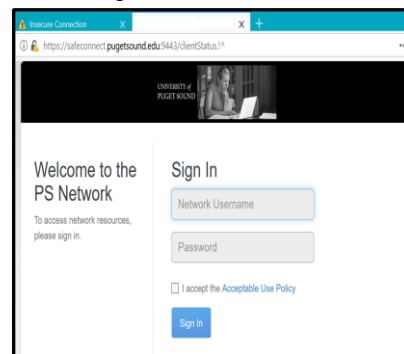
Confirm Security Exception



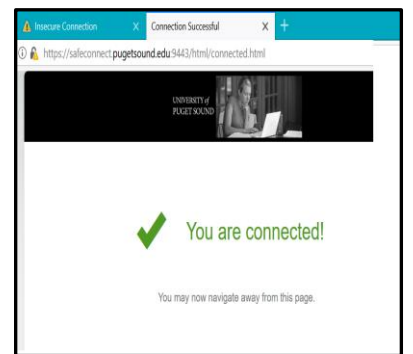
Click Download Now to install



Enter Puget Sound credentials

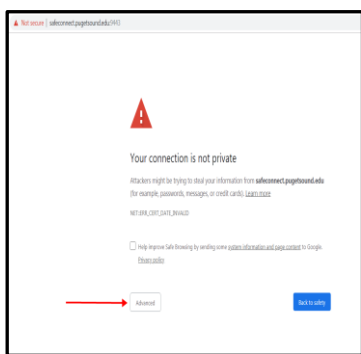


Wait for connection confirmation

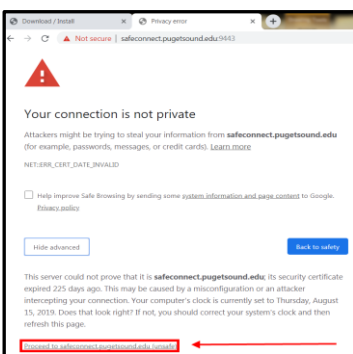


Steps for Google Chrome

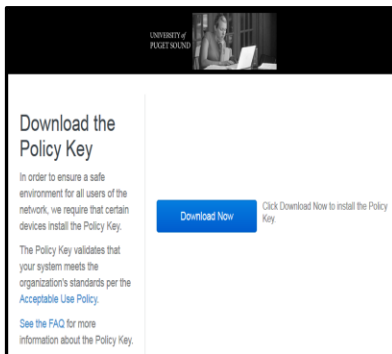
Click Advanced



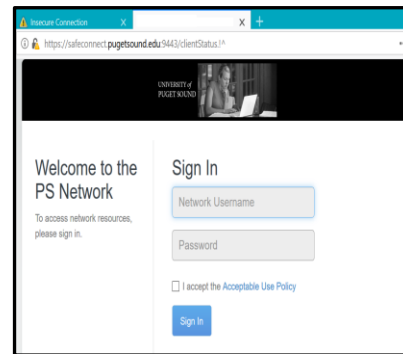
Click Proceed to SafeConnect



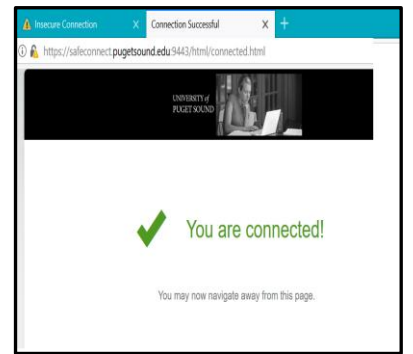
Click Download Now to install



Enter Puget Sound credentials



Wait for connection confirmation



Steps for returning back to campus and already have SafeConnect Key Installed

If your computer **has not** been used on campus for over 30 days, or if you have recently changed your Puget Sound password, you will need to re-authenticate your device back onto the network. From any web browser access safeconnect.pugetsound.edu enter your Puget Sound credentials and wait for connection confirmation.

