

LMIS meeting 11/8/16

Meeting called to order 8:36

Present: James Bernhard (Chair), Jane Carlin, Jeremy Cucco, D. Wade Hands (minutes taker), Zaixin Hong, Andrew McPherran, and Lauren Nicandri

Due to a number of people being absent and needing to leave early, it was an abbreviated meeting. Minutes from previous meeting tabled until next time.

Continued discussion with Jeremy Cucco: the discussion started with the subject of the Service Desk. Jeremy noted that the service desk staff have been doing a great job under not-so-great conditions. Discussion of Microsoft office 2016 and Office 365.

There was some discussion of the difference between what the university has and what students are likely to have, and how some of our vendors are related to these issues.

The discussion turned to moving to laptop from desktop. One of the motivations for the change is disaster recovery. Laptops are not only more likely to survive, and be useful during, a disaster, the cost is also coming down. Comments on these issues by Jane and questions about different products from James. Jeremy explained that he uses the wifi and the computers we use when testing equipment. He also discussed documentation of policy and the importance of better information.

Question from Jane: other schools have computer requirements, but we have recommendations but not requirements. Should we have requirements? Zaixin, James, and Andrew also commented on this question. A wide-ranging discussion followed. Zaixin was particularly interested in students' use of co-writing software for dynamic paper production. It was noted that Word in office 365 does collaborative work, as does Google docs. Jeremy noted that all word-processing software writes in the same underlying standard software so they can talk to each other and that students are already doing group production.

Jeremy: working on a tech standards document (recommended browsers, word-processing, printers, etc.). This will be a document for everyone (students, faculty, staff, departments). Andrew: perhaps an informational Wiki page on this would be a good idea. He is already working on it for ASUPS.

Discuss Analytics and Multi-media next time.

The meeting adjourned at 9:02.